

No. 2(31)/2009-CERT-In (Vol. IV)  
Ministry of Electronics and Information Technology  
Indian Computer Emergency Response Team (CERT-In)  
Electronics Niketan, 6, CGO Complex,  
Lodhi Road New Delhi-110001

Dated: 4<sup>th</sup> January 2017

ORDER

**Subject: Reporting Cyber Security Incidents mandatory reg.**

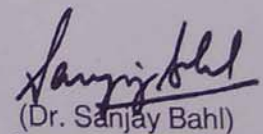
Under Rule 12(1)(a) of Information Technology (The Indian Computer Emergency Response Team and manner of performing functions & duties) Rules 2013 issued under 70B of the IT Act 2000 (as amended in 2008), it is stated that

*"Any individual, organization or corporate entity affected by cyber security incidents may report the incident to CERT-In. The type of cyber security incidents (as listed below) shall be mandatorily reported to CERT-In as early as possible to leave scope for action. Service providers, intermediaries, data centers and body corporate shall report the cyber security incidents to CERT-In within a reasonable time of occurrence or noticing the incident to have scope for timely action."*

Types of cyber security incidents need to be reported to CERT-In:

- Targeted scanning/probing of critical networks/systems
- Compromise of critical systems/information
- Unauthorized access of IT systems/data
- Defacement of website or intrusion into a website and unauthorized changes such as inserting malicious code, links to external websites etc.
- Malicious code attacks such as spreading of virus/worms/Trojans/Botnets/Spyware
- Attacks on servers such as Database, Mail and DNS and network devices such as Routers
- Identity Theft, spoofing and phishing attacks
- Denial of Service(DoS) and Distributed Denial of Service(DDoS) attacks
- Attacks on Critical infrastructure, SCADA Systems and Wireless networks
- Attacks on Applications such as E-Governance, E-Commerce etc.

Given the increased thrust to digitization of Government processes at all levels of Government, it is essential that all cyber security incidents are given due attention. Accordingly, it shall be responsibility of Chief Information Security Officers(CISOs) of all Ministries/Departments of Government of India and their organizations, all Governments of States & Union Territories and all Municipal Corporations to report cyber security incidents to CERT-In as per provisions mentioned above. The cyber security incidents should be reported at [incident@cert-in.org](mailto:incident@cert-in.org) as soon as possible. All addressed entities are requested to inform their CISOs accordingly.



(Dr. Sanjay Bahl)

Director General, CERT-In  
email: [sanjay.bahl@nic.in](mailto:sanjay.bahl@nic.in)  
T.No.24368544/Fax:24366806

**To:**

1. All Secretaries of Central Government Ministries/ Departments with the request to inform the attached offices and organizations under them
2. All Chief Secretaries of States & UTs with the request to inform the attached offices & organizations and Municipal Corporations/Municipalities
3. All Municipal Commissioners of Municipal Corporations, Delhi
- ✓ 4. Industry Associations with request to forward to major organisations

**Copy to:** Shri Radhakrishna Kini A, Secretary (Security),  
Cabinet Secretariat, 158-C, North Block, New Delhi-110001